

VIVEK PATEL

CIO | Digital Transformation Leader | Enterprise Technology & Risk Advisor
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Areas of Expertise

Remote CIO, Virtual CIO (vCIO), IT Strategy, Digital Transformation, SAP S/4HANA, Cybersecurity Leadership, Cloud Transformation, Board Advisory, Distributed Teams, Technology Governance, Zero Trust, Data & AI Strategy, Enterprise Architecture, Risk & Compliance, ERP Modernization, IT Financial Management, Digital Workplace Enablement

About

Accomplished IT and Digital Strategy Leader with 15+ years of experience advising boards, promoters, and CXOs on aligning enterprise technology with business strategy. Expert in leading remote and distributed teams to build digital-first organizations through SAP transformation, AI-driven business analytics, secure IT infrastructure, and compliance-driven governance. Proven track record in architecting scalable tech ecosystems, driving remote-first operating models, and enabling business growth through strategic technology leadership.

Strategic Capabilities

- Remote & Virtual CIO Leadership | Board-Level IT Strategy
 - ERP Modernization | SAP S/4HANA, Business One, BTP
 - Digital Transformation & Business Process Redesign
 - Governance, Risk & Compliance (DFARS, SOC1/2, BCMS, DPDP, ISO 27001, 12207)
 - Cloud Transformation & Hybrid Infrastructure Strategy
 - Data & AI Strategy | Business Analytics Enablement
 - Cybersecurity & Zero Trust Frameworks
 - IT Operating Model Design | Technology Budget Governance
 - Vendor Strategy | Cost Optimization | Stakeholder Management
 - Digital Workplace Enablement | Global Distributed Teams
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Leadership Experience

Head of Technology (CIO-level) — Vergent Partners LLP

The Revolver Club | Aug 2025 – Present | Retail | Operations | Investment

- Spearheading automation of backend operations leveraging AI and workflow orchestration.
- Driving technology initiatives to support capital raising through secure infrastructure and investor platforms.
- Establishing governance frameworks for compliance, transparency, and investor scrutiny.

Head – IT & Digital Transformation — Ideaforge Technology Ltd.

Jan 2023 – July 2025 | Defense | Aerospace | Manufacturing

- Spearheaded SAP Business One implementation across MRP, Production, and QC.
- Designed & deployed Deal Management Platform with product configurators & partner portals.
- Established IT Security & Compliance aligned with ISO 27001, ISO 12207, AS9001, DFARS, SEBI standards.
- Oversaw IT due diligence and IPO readiness.

Head – IT Strategy & Transformation — NITCO Ltd.

Dec 2020 – Dec 2022 | Manufacturing | Retail

- Executed full-stack SAP ERP modernization: ECC to S/4HANA Rise with Salesforce integration.
- Implemented ISO 27001-aligned governance, reduced IT OpEx by 30%, achieved 99% uptime.
- Rolled out AR-enabled e-commerce platform with modern UI/UX.
- Supported promoter-level digital investment pitches.

Enterprise Architect | Digital Transformation Advisor — VACS Technologies

Dec 2017 – Dec 2020

- Led SAP-centric transformations using S/4HANA, SAP BTP, Ariba, CX Suite.
- Launched Enterprise Architecture advisory as a service vertical.

SAP Solution Architect | Center of Excellence — Accenture | Capgemini

2013 – 2017

- Managed SAP infrastructure at IL&FS; implemented GRC, GST, and BCP compliance.

- Delivered global SAP migration projects for Invista, Georgia Pacific.
- Received awards for Project Excellence and Strategic Customer Impact.

IT System Engineer — Wind World India

2010 – 2013

- Managed SAP & enterprise application infrastructure.
 - Delivered datacenter migration to hybrid cloud and set up business continuity.
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Education

- MBA – Information Systems, NMIMS (Gold Medalist, Dean’s List)
 - B.E. – Electronics & Telecom, Mumbai University
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Technology & Risk Toolkit

- **ERP & CRM:** SAP S/4HANA, SAP Business One, Ariba, BTP, Salesforce, Zoho CRM
 - **Compliance & Governance:** DFARS, SOC1/SOC2, BCMS, GDPR, DPDP, ISO 27001, ISO 12207
 - **Cybersecurity:** Zero Trust, EDR, XDR, IRM, DLP, VPN, IAM, SSO, Insider Trading Surveillance
 - **Architecture & Infra:** Cloud/Hybrid Datacenters, VMware, Nutanix, Disaster Recovery
 - **Process Digitization:** Order to Cash, Procure to Pay, Hire to Retire, Record to Report
 - **Platforms:** AR/VR, UI/UX, E-commerce Portals, Service Integrations
 - **Backup & DB:** NetBackup, Commvault, Oracle, HANA, MSSQL
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Languages

English | Hindi | Marathi